

FREQUENTLY ASKED QUESTIONS



Q. I am the CFO of a financial services company based in Vancouver and my reporting office remains in Toronto. What would be my interaction with the Vancouver office?

A. The Managers responsible for financial services companies based in British Columbia will still be based in Toronto. Accordingly, all applications should be directed to the Toronto office for review and approval. However, if you are based in Vancouver, if you require service outside Toronto office hours please feel free to contact our manager based in Vancouver.

Q. We are a technology company in Calgary. Can I request to be serviced out of the Calgary office?

A. Initially the Calgary office will not have any managers specializing in the technology sector. Therefore TSX will continue to service your company out of Toronto to maintain and improve the industry specialization. However, you should feel free to contact our managers based in Calgary outside Toronto office hours if you have any questions.

Q. I have been allocated to the Montreal office for service, but I would rather be serviced out of Toronto. Is it possible to change reporting office?

A. The objective of this re-organization is to provide specialized and industry tailored service in proximity to the issuer, when ever possible. As such, we are requesting issuers to use their designated reporting office. If you have concerns about your allocation, do not hesitate to contact us.

Q. Will I have access to the same level of service if I am no longer serviced out of Toronto?

A. Yes. Our Listed Issuer Services Managers are devoted professionals who will, regardless of their location, provide the highest possible level of service. Notwithstanding their location, managers will have the same responsibilities and the level of independence required to adequately perform their duties. Decisions by TSX's Listed Issuer Services Committee will continue to be on a national basis, as has always been the case.

Q. How did TSX come up with these industry classifications?

A. We examined the profile of our listed issuers and organized them along industry groups which best reflect our listed issuers to ensure a cohesive and reflective system.

Q. What if I do not think that I belong in the industry classification that TSX has attributed?

A. These are broad classifications which we would like to maintain initially. However, we remain open to your feedback and suggestions.

Q. Do you plan to have managers specializing in additional fields in Calgary and Vancouver?

A. In the long term, we will assess the demand for these services. If we note a significant increase in a certain type of issuer in Western Canada which may justify additional industry segments, we will do so.

Q. I report to the Vancouver office. Where do I file my dividend notices (Form 5) and changes in outstanding and reserved securities (Form1)?

A. All dividends notices, regardless of the reporting office you have been allocated, should continue to be filed in Toronto. The Form 1 for your company should be filed in Toronto as well.